

Internal Revenue Service (IRS)

- [Forms and Publications](#)
- [Latest News from IRS](#)
- [The Making Work Pay Tax Credit](#)
- [Withholding Calculator](#)
- [First Time Homebuyer Tax Credit](#)
- [New Vehicle Tax Deduction](#)
- [Where's My Refund](#)
- [The Earned Income Tax Credit](#)

Guidelines for Completing your 2009 Federal Income Tax Return

Taxpayers can get the most out of new recovery tax breaks and get a jump on preparing their 2009 federal income tax returns by consulting a newly revised comprehensive tax guide now available from the IRS.

[Publication 17](#) , "Your Federal Income Tax," features details on taking advantage of new tax-saving opportunities, such as the making work pay credit for most workers, American opportunity credit for parents and college students, energy credits for homeowners going green, first-time homebuyer credit, sales or excise tax deduction for new car buyers, and the expanded child tax credit and earned income tax credit for low- and moderate-income workers. This useful guide also provides more than 6,000 interactive links to help taxpayers quickly get answers to their questions.

Publication 17 has been published annually by the IRS for more than 65 years and has been available on the IRS Web site since 1996. As in prior years, this publication is packed with basic tax-filing information and tips on what income to report and how to report it, figuring capital gains and losses, claiming dependents, choosing the standard deduction versus itemizing deductions, and using IRAs to save for retirement.

Telephone Assistance

- Telephone Assistance for Individuals:
Toll-Free, 1-800-829-1040
Hours of Operation: Monday – Friday, 7:00 AM – 10:00 PM
- Telephone Assistance for Businesses:
Toll-Free, 1-800-829-4933
Hours of Operation: Monday – Friday, 7:00 AM – 10:00 PM
- Telephone Assistance for Exempt Organizations, Retirement Plan Administrators, and Government Entities:
Toll-Free, 1-877-829-5500
Hours of Operation: Monday – Friday, 7:00 AM – 5:30 PM

Local IRS Offices

- Media
Address: 1400 N. Providence Road, Media, PA 19063
Phone: (610) 891-6002
Hours: Monday-Friday, 8:30 AM – 4:30 PM (Closed for lunch 1:00 p.m.-2:00 p.m.)
- King of Prussia
Address: 601 South Henderson Road, King of Prussia, PA 19406
Phone: (610) 992-5130
Hours: Monday-Friday, 8:30 AM – 4:30 PM

Taxpayer Advocate Service

The Taxpayer Advocate Service (TAS) is an independent organization within the IRS, led by the National Taxpayer Advocate. TAS helps individuals and business taxpayers resolve problems with the IRS by:

- Promptly and impartially handling taxpayer problems that have not been resolved through normal IRS channels
 - Assisting taxpayers who are facing hardships
 - Identifying issues that impact taxpayer rights, increase taxpayer burden or otherwise create problems for taxpayers, and bringing these issues to the attention of IRS management

- Recommending administrative and legislative changes through the National Taxpayer Advocate's Annual Report to Congress

TAS Toll-Free Intake Line: 1-877-777-4778 Philadelphia TAS Office
600 Arch Street, Room 7426
Phone: (215) 861-1304

[Pennsylvania Department of Revenue](#)

- [Forms and Publications](#)
- [Property Tax/Rent Rebate Forms](#)
- [Pennsylvania Office of Taxpayers' Rights Advocate](#)